

Elk Country Visitor Center Policies:

The Elk Country Visitor Center is dedicated to providing a safe, fun, and unique educational experience. Please observe the following policies for your safety, the safety and comfort of the wildlife, our staff members and volunteers, and all our visitors.

Pets:

Pets are not permitted on the Center grounds, (Pets are permitted in the parking lot, or in cars. Any waste must be picked up and disposed of properly).

Visitor Safety:

Visitors are to stay on public pathways (gravel paths) and in visitor areas at all times. Please do not sit or stand on stone viewing walls and benches. Do not enter fields and grassy viewing areas.

Viewing:

When wildlife is present, guests are asked to talk quietly and move slowly so as to not spook wildlife.

Wildlife Health and Safety:

Please do not attempt to approach or feed wildlife. It is not only dangerous to feed elk, but against the law.

First Aid and Lost Party Members:

Visitors are encouraged to find and notify the nearest personnel or volunteer of any situations requiring first aid attention or separated members of a party.

Service Animals:

In accordance with the Americans with Disabilities Act, only Service Dogs are permitted on the grounds. Due to the nature of some situations (for example elk are nearby trails) we are unable to allow service dogs in open-contact areas.

Personal Wheeled Devices:

Heelys, skateboards, rollerblades, bicycles, scooters, hoverboards, and roller skates are not permitted on Zoo grounds. Unauthorized motorized vehicles, other than wheelchairs or electric scooters for the disabled, are not permitted on the paths. Please remain on the pathway throughout your visit.

Tobacco Use:

The Center is a tobacco-free area. We do not permit smoking, chewing, or any other use of tobacco products on the property.

Please note that these policies exist to provide a safe, healthy, and enjoyable experience for all visitors. The Keystone Elk Country Alliance reserves the right to refuse admission to anyone who does not comply with these policies. Additionally, breach of any of these policies may result in removal from the Center.

Please contact Guest Relations at 814-787-5167 (ask for a Supervisor) with any questions.